

SQS TECHNICAL SERVICE operates in the market of inspections on vehicles and components, sector which requires a highly competitive and qualified personnel. In this context, it proposes itself to its Customers as a Body able to offer impartiality, integrity and professionalism through the provision of conformity evaluation services to European Directives and Regulations, and keeping up to technical and regulatory evolution.

The Mission of SQS is to perform the activities with respect to rules of independence, impartiality and integrity required to operate in the sector, and consequently achieve the full satisfaction of its Customers, Partners and other Operators, pursued through the provision of professional services at fair costs and in compliance with the fulfilment of requirements of the European Directives and Regulations and the competent Authorities.

As part of this mission, the Body considers the Quality of its services and processes the central element of its strategy, which it pursues through constant attention to:

- Commitment to establish and maintain a management system that complies to the requirements of ISO/IEC 17020:2012
- maintain its characteristics of impartiality and independence in order to convey to its Customers the utmost confidence in the judgments expressed
- the quality of its services and internal processes that influence it through the continuous improvement of its Quality Management System
- the adaptation of its processes to the requirements of legislation and technical regulations
- the analysis of the requirements and needs of its customers in order to determine the priority and desirable elements and the measurement of the satisfaction of its customers
- the promotion of a culture of quality within its organization through the involvement of all company functions in the continuous improvement of the Quality Management System and the provision of training and information tools
- the periodic review of the Quality Management System in order to guarantee its constant adequacy, suitability and effectiveness
- commitment to provide the necessary resources for the implementation, maintenance and improvement of the Management System
- commitment to meet customer requirements, stakeholder requirements and all applicable regulations and regulatory requirements
- commitment to continuously improve the effectiveness of the Management System and processes by setting, monitoring and maintaining measurable objectives to improve the quality of our services
- ask for feedback from customers and stakeholders for improvement and maintain good professional practice
- conduct Inspections according to declared methods and customer requirements
- all staff must be trained and competent to carry out their work duties for a coherent functioning of the structures

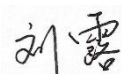
The Company Management is responsible for ensuring the effective implementation of the Quality Policy through its dissemination to all the staff of the Body, the description of the objectives through which it is realized and the adoption of procedures and provisions defined by the Quality Management System.

As part of this responsibility, the Management has identified a Quality Management Manager and a Technical Manager who together contribute to the development, management and continuous improvement of the Quality Management System.

SQS CEO

LIU LU

Signed:

*Liu Lu*

Milano, 01/01/2025